

# ILNAS

Institut luxembourgeois de la normalisation,  
de l'accréditation, de la sécurité et qualité  
des produits et services

**SMEs,  
Strengthen your competitiveness with standards!**

**ILNAS, your standardization partner in Luxembourg**

**Marc CLEMENT**

**October 11<sup>th</sup>, 2012**

## ILNAS Missions

*ILNAS, a skilled network dedicated to competitiveness and consumer protection*



## NSB Competencies

Organisme luxembourgeois de normalisation (OLN) is Luxembourg's National Standards Body (NSB) and Committee Member to European and International Standardization Organizations

International level



European level



National level



# Services

## What we do?

- Grant access to standardization
- Set up standards and other standardization deliverables at national level
- Implement European standards at national level
- Develop partnership with Universities and Research organizations
- Facilitate SME's involvement in European and International Standardization
- Manage the National Standardization Mirror Committees (NMC)

## What we offer?

- “Searching and ordering standards *via* Internet (ILNAS e-Shop)
- Free of charge consultation of standards at ILNAS premises (eLibrary)
- “No Pay to Play” conditions to get involved in Technical Committees (TC)



## Standards:

### a common language in our daily business (technical esperanto)

*“technical specification”*: a specification contained in a document which lays down the characteristics required of a product such as levels of quality, performance, safety or dimensions, including the requirements applicable to the product as regards the name under which the product is sold, terminology, symbols, testing and test methods, packaging, marking or labelling and conformity assessment procedures.



*“standard”*: a technical specification approved by a recognized standardization body for repeated or continuous application, with which compliance is not compulsory.

## Existing Standards myths

« *Standards aren't relevant to my business* »

« *Standards only apply to products* »

« *We don't need standards, we already have the best solution* »

« *I don't have a say in the content of standards* »

« *Standardization is expensive* »





*How can you as economic actor  
« live standardization »?  
... possible approaches:*

*To read or to write standards!*



## 1<sup>st</sup> Approach : To be ruled by standards and just buy and read standards

### Available standards *via* ILNAS/OLN

Drafts, Final adopted texts, Guides, Technical Reports, ...

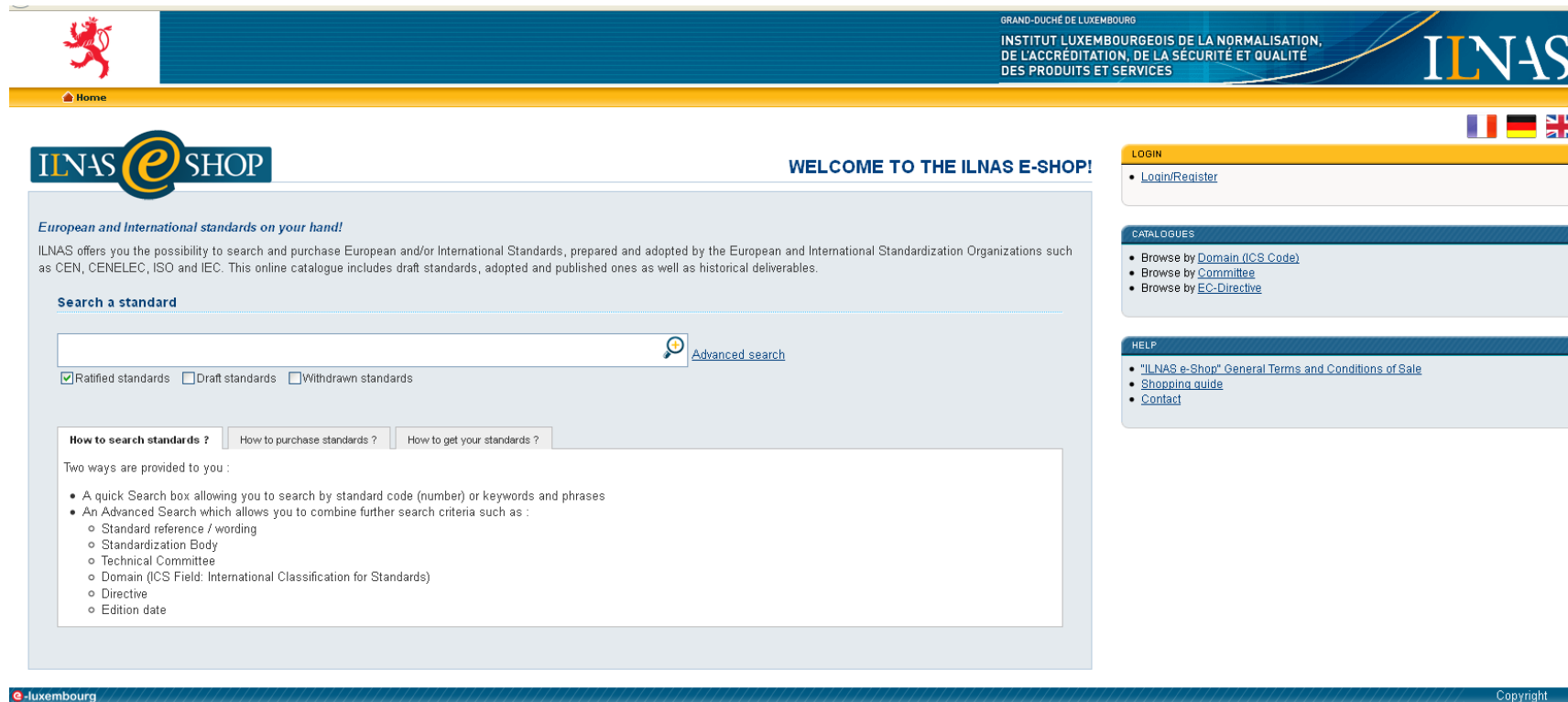
- European Standards: CEN & CENELEC
- International Standards: ISO, ISO/IEC & IEC
- Foreign National Standards: DIN (Agreement DE NSB)

### Characteristics

- Format : Exclusively by electronic means (PDF format)
- Language : French, German and English
- Copyright : watermarked and ruled by user licenses



<https://ilnas.services-publics.lu/>



The screenshot shows the ILNAS e-shop website. At the top, there is a navigation bar with the Luxembourg coat of arms, the text 'GRAND-DUCHÉ DE LUXEMBOURG' and 'INSTITUT LUXEMBOURGEOIS DE LA NORMALISATION, DE L'ACCREDITATION, DE LA SÉCURITÉ ET QUALITÉ DES PRODUITS ET SERVICES', and the ILNAS logo. Below this is a yellow 'Home' button. The main content area features the ILNAS @SHOP logo and a 'WELCOME TO THE ILNAS E-SHOP!' message. A central section titled 'European and international standards on your hand!' explains the service. Below this is a search interface with a text input field, an 'Advanced search' button, and checkboxes for 'Ratified standards', 'Draft standards', and 'Withdrawn standards'. Three tabs are visible: 'How to search standards?', 'How to purchase standards?', and 'How to get your standards?'. The 'How to search standards?' tab is active, showing two search methods: a quick search box and an advanced search with criteria like standard reference, body, committee, domain, directive, and edition date. On the right side, there are three panels: 'LOGIN' with a 'Login/Register' link, 'CATALOGUES' with links for browsing by domain, committee, and EC-directive, and 'HELP' with links for general terms, shopping guide, and contact. The footer contains 'e-luxembourg' and 'Copyright'.

## 2<sup>nd</sup> Approach : Active Participation in Standardization

### How to make a standard – Essential questions:

#### **1 – Who can propose a new standard?**

- Everyone

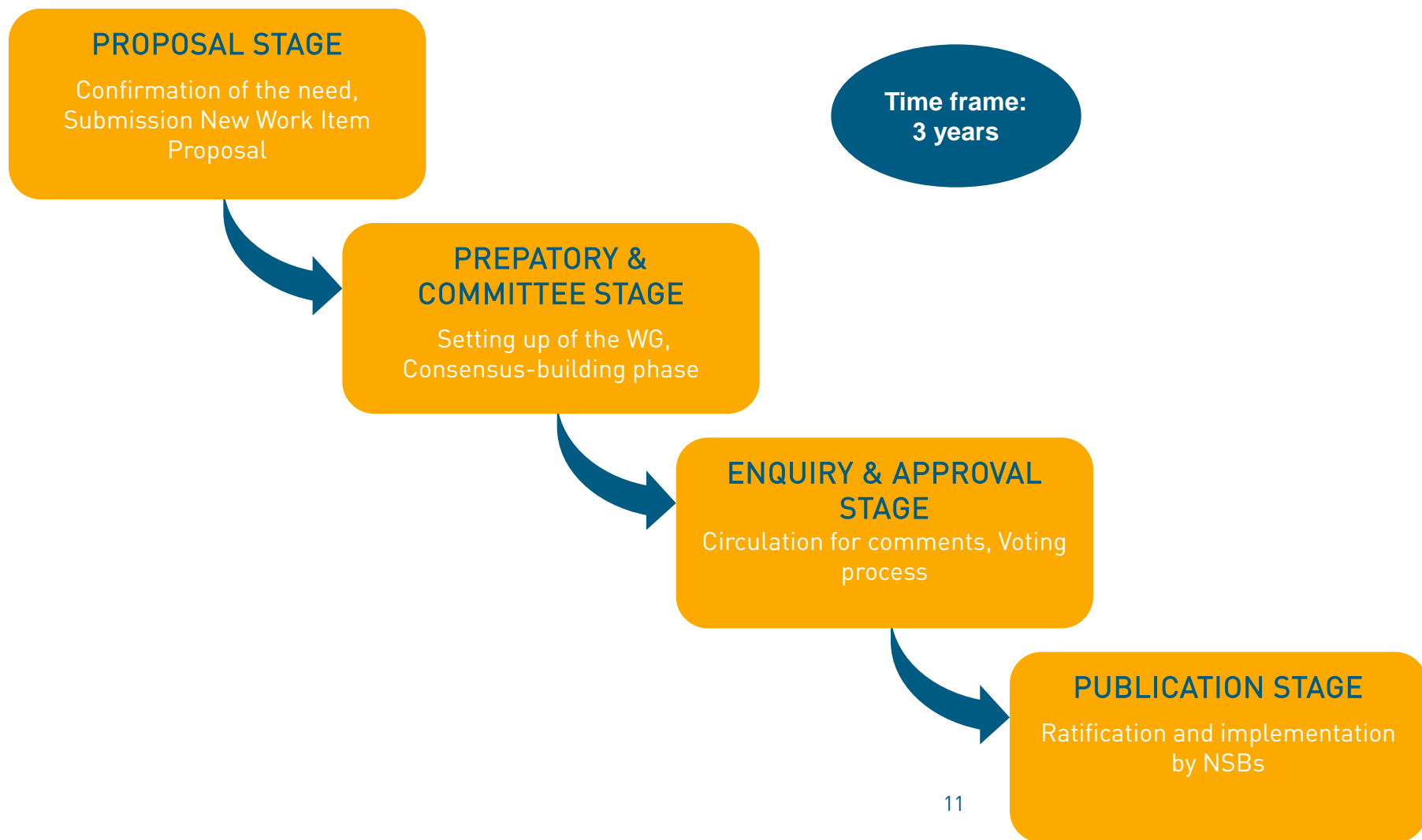
#### **2 – Who writes the standard?**

- Volunteer experts

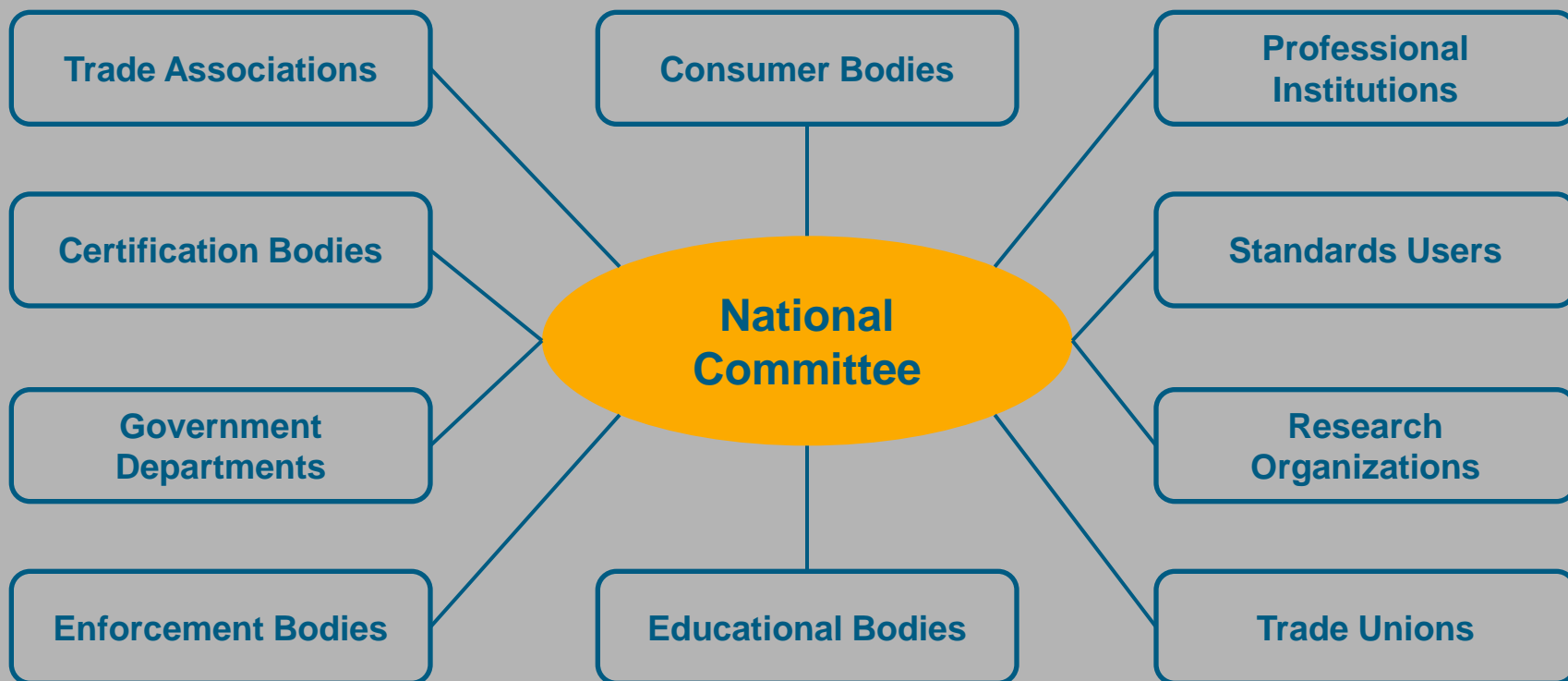
#### **3 – Who provides support help?**

- National Standards Bodies

## Standardization Mechanism: 4 Major Milestones

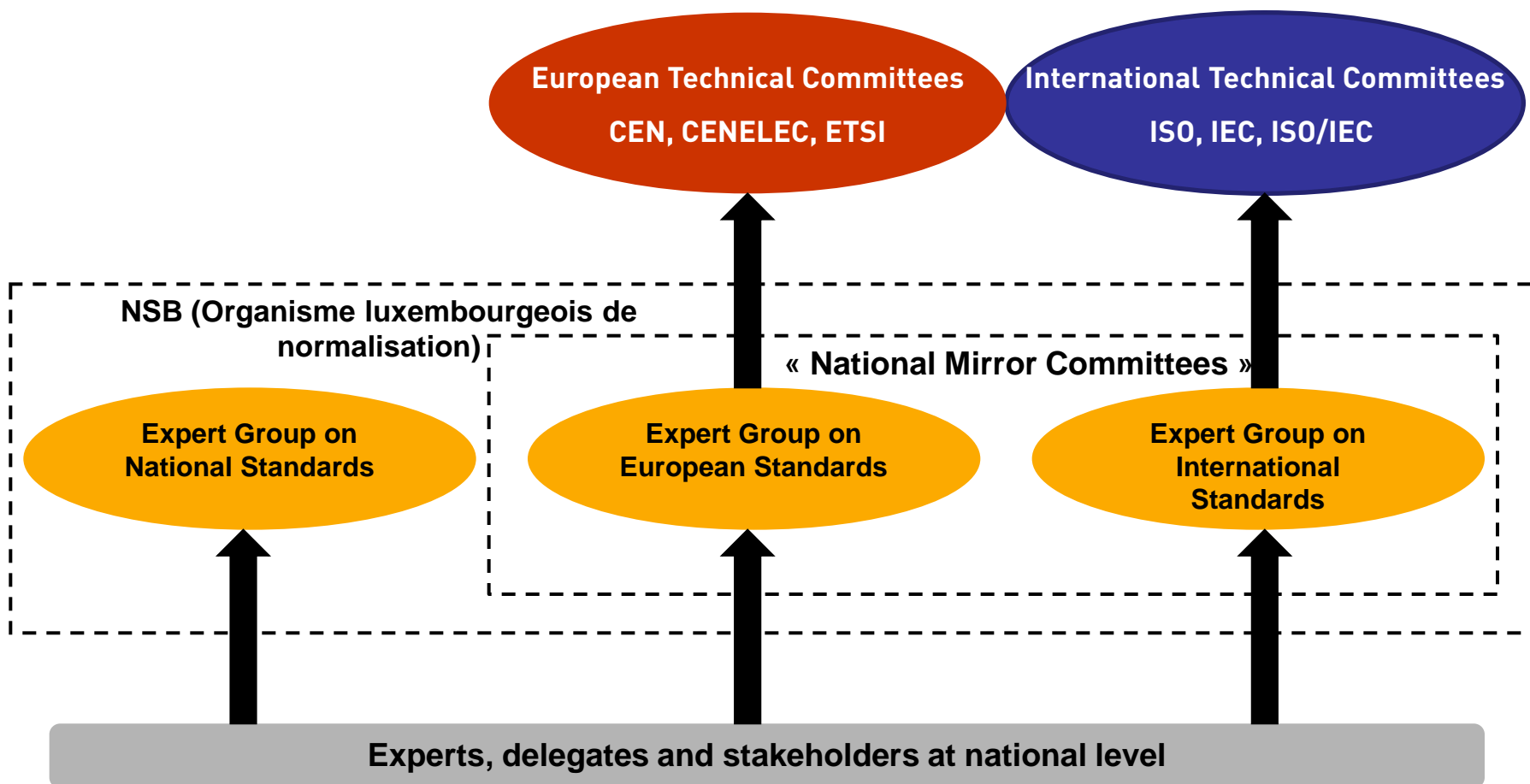


Actors/participants to the process (all interested and concerned parties)

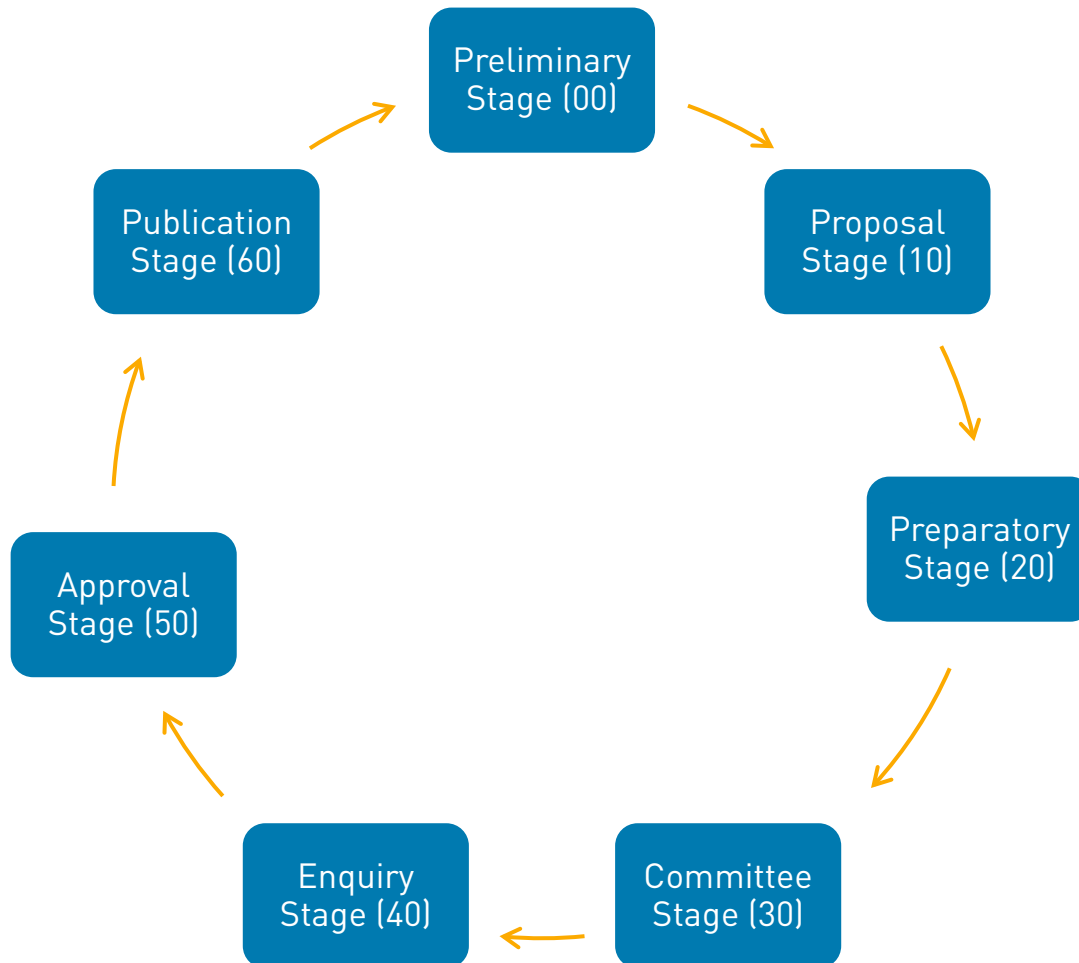


**Experts, delegates and stakeholders at national level**

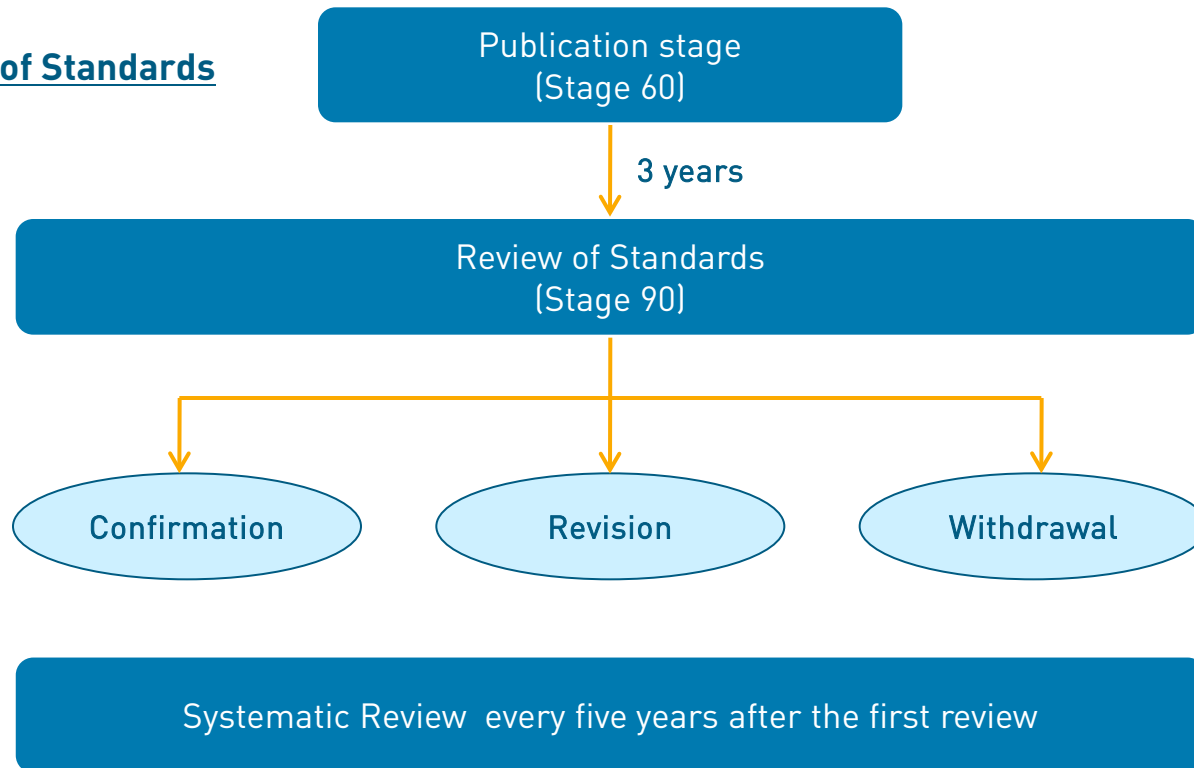
## Standardization Expert Groups – participation and voting (approval) process



## Standard Development Stages



## Review of Standards






## Your way of participation to tomorrow's standards

### ILNAS Policy & Management System

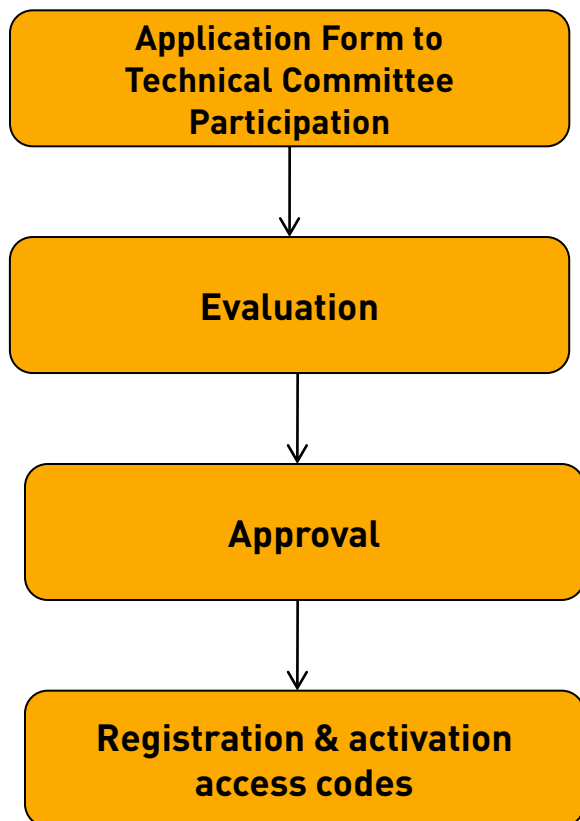
- Politique ILNAS/OLN/P001 : Politique relative à la participation dans les comités techniques de normalisation

	<b>Organisme luxembourgeois de normalisation</b>		
	<b>ILNAS/OLN/P001</b> <b>Politique relative à la participation dans les comités techniques de normalisation</b>		
	05.07.2010	Version 03	Page 2 de 8

Link: <http://www.ilnas.public.lu/fr/publications/normalisation/travaux-normalisation/ilnas-oln-P001-politique-participation-comite-technique-03.pdf>



## Procedure « Registration to Technical Committees »



### **Sending application file by letter or e-mail:**

- Form ILNAS/OLN/F001
- Letter of motivation
- CV
- Signed copy of ILNAS/OLN/P001

Compliance & file check

### **Board Meeting (Comité de direction Normalisation) :**

- Analysis : professional know how + national interest
- Decision on registration

### **Registration to « Registre national des délégués en normalisation » :**

- Notification of the decision by letter
- National registration to the Technical Committee
- Creation access account

Link : <http://www.ilnas.public.lu/fr/publications/normalisation/travaux-normalisation/ILNAS-OLN-Pr001-Procedure-Inscription-Comite-Technique-V03.pdf>

## Rights and Duties

### Rights

- Access to committee documents (TC working documents)
- Active contribution to draft standards
- Vote on future standards (national interests)
- Participation to European and/or International meetings (fees charged to the delegate)
- Use of the Logo « Member of ILNAS Network »

### Duties

- Respect of the ILNAS/OLN Policy and the rules laid down for the use of the logo ([ILNAS/OLN/A003](#))
- Non-communication of the content of committee documents to third parties
- Standardization activity within the Technical Committee involved
- Periodical report to OLN (Personal activity, Meetings, Comments, etc.)



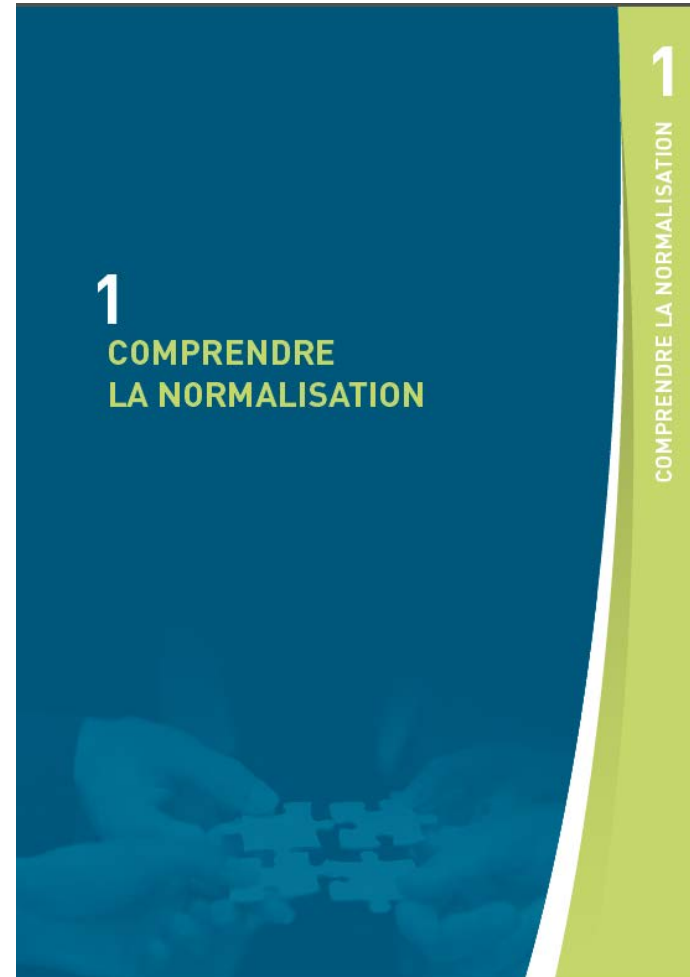
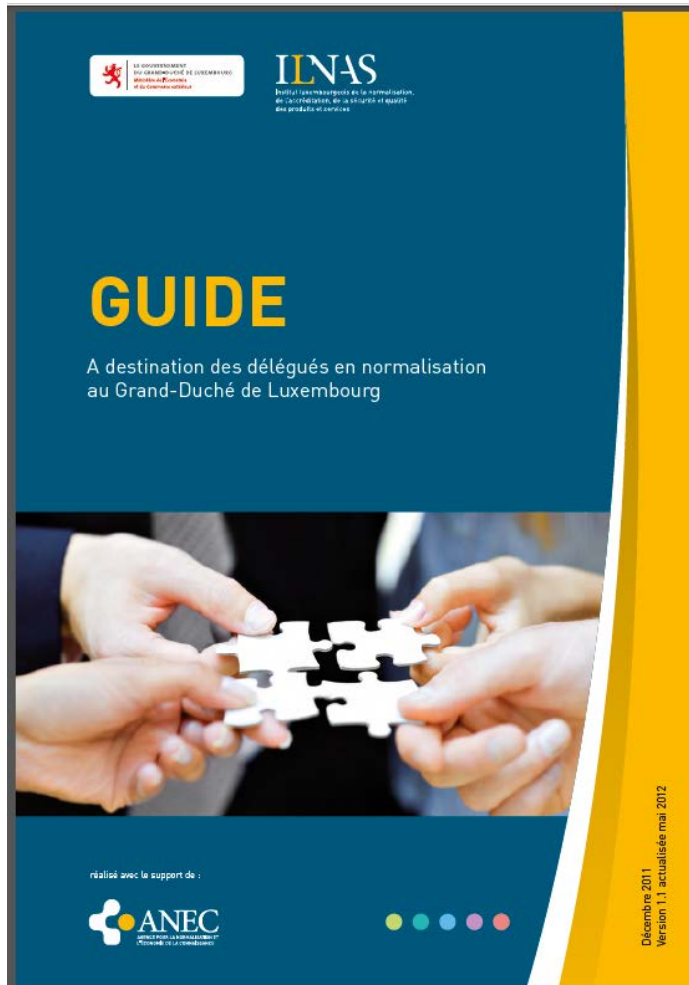
## Registre national des délégués en normalisation (Registry of all involved delegates)

(Monthly update)

ILNAS	Processus Normalisation		
	Registre national des délégués en normalisation		
Approuvé par : Marc Clement	04.09.2012	Version 52	Page 2 de 18
Secteur :	Nombre de Comités et Sous-comités suivis (sans tenir compte des WGs) :	Nombre de Groupes de travail suivis :	Nombre d'inscriptions :
CEN	46	40	99
CENELEC	3	1	4
CEN/CENELEC	1	1	2
ECISS	4	2	10
IEC	2	1	3
ISO/IEC	7	15	56
ISO	36	35	107
<b>Total :</b>	<b>99</b>	<b>95</b>	<b>281</b>

Lien : <http://www.ilnas.public.lu/fr/normalisation/participation-aux-travaux-de-normalisation/index.html>

## Provided support: Handbook and monthly training sessions



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PARTICIPER À LA  
NORMALISATION AU  
GRAND-DUCHÉ  
DE LUXEMBOURG

2

PARTICIPER À LA NORMALISATION AU GRAND-DUCHÉ DE LUXEMBOURG

3

ACCÉDER AUX  
DOCUMENTS DES  
COMITÉS TECHNIQUES  
[ ECOMMITEES ]

3

ACCÉDER AUX DOCUMENTS DES COMITÉS TECHNIQUES [ ECOMMITEES ]

## 4

### PROCÉDER À UN VOTE ÉLECTRONIQUE (E-BALLOTING)

4

PROCÉDER À UN VOTE ÉLECTRONIQUE (E-BALLOTING)

## 5

### APPENDIX

- PRINCIPAUX ACRONYMES UTILISÉS
- GLOSSAIRE
- ANNUAIRE DES PERSONNES DE CONTACT
- SITOGRAFIE

5

APPENDIX : ACRONYMES - GLOSSAIRE - ANNUAIRE - SITOGRAFIE



## Take up the standardization process!

Do you have technical expertise in your domain?

Are you interested in anticipating the future market requirements?

Are you interested in having « *your say* » within standardization?

WE WANT



YOU!

Remember:

Setting standards means setting the market  
(« *Celui qui fait la norme fait le marché !* »)

Offered conditions: No Pay to Play

Join a Technical Committee in relation to your  
activity domain !

## Thank you for your attention

### Contact

- ILNAS Organisme Luxembourgeois de Normalisation
  - Phone: (+352) 46 97 46 - 62
  - Email: [normalisation@ilnas.etat.lu](mailto:normalisation@ilnas.etat.lu)

Internet Website: [www.ilnas.lu](http://www.ilnas.lu)



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